





Session 13F: Thurs 7<sup>th</sup> March, 9:30 – 10:00

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Best Practices for Establishing Long-Term, Sustainable Student Exchange Programs



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## Best Practices for Establishing Long-Term, Sustainable Student Exchange Programs

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#### Overview

Student-exchange as a core internationalization strategy

Identifying and evaluating target partners

Pitching partnership proposals





### Case Study: Akita International University

- Founded 2004, Akita prefecture, Japan
- 100% of students study abroad for one year
- 200+ student exchange partnerships in 51 countries and regions
  - Appr. 80% activity rate
- Small: appr. 800 students / avg class size 16 students
- All courses taught in English
- #10 in Japan THE Rankings ('19)







#### Exchange-centered Internationalization

#### **Benefits**

- Quality of experience
- Low cost
- Sustainable / sustainable growth
- Direct relationships
- Campus internationalization

#### **Challenges**

- Preparing your university
  - Inbound/outbound buy-in
- Participants per program\*
- Initial negotiation and validation
- Establishing initial partnerships





### Preparing for Exchange Programs

- Emphasizing value to internal stakeholders
  - Personal development during immersion
  - Benefits of small numbers
  - Program sustainability
  - Cost-effectiveness for students
  - Internationalizing the campus
- Curriculum adjustments
  - Programs for inbound students
  - Credit transfer flexibility
  - Conflicts with internships / job hunting







### Preparing for Exchange Programs

- Administrative support for inbound students
  - Application and visa processing
  - Housing
  - Medical support
  - Special accommodations







### Identifying Potential Partners

- Initial Growth Phase Foundation
  - Faculty connections
  - Seeking validation
  - APAIE (etc.)
- Later growth Needs-based
  - Partner connections
  - Leverage expertise
  - APAIE (etc.)





#### **Evaluating Potential Partners**

- Know what you need what are your red lines
- Academics
  - Course availability/flexibility
  - Quality of instruction (rankings?)
  - Ease of credit/grade transfer
- Participation
  - Academic calendar compatibility
  - Eligibility requirements
- Experience
  - Student support
  - Student life





### Evaluating Potential Partners (cont)

- Potential for sustainable exchange
  - Financial situation
  - Their outbound needs curriculum compatibility
- Potential pitfalls
  - Overeager faculty/administrators
  - Unclear activities

Essential that the partnership meets both universities needs!





### My Evaluation Checklist: Initial (Inbound)

Do they participate in tuition-waiver student exchange?

- Do we have unmet demand that they could meet?
  - Do their English course offerings meet our expansion needs?
  - Do we have insufficient partners in their region?

- What quality indicators do they have?
  - Partner universities, ratings/rankings, achievements, accreditations





## My Evaluation Checklist: Follow-up (Inbound)

- Courses for each of our majors
- Course restrictions for exchange students
- Credit system
- Typical enrollment
- Academic calendar / possible exchange periods
  - In / Out start semesters, summer program
  - Application timeline
- Eligibility requirements (grades, credits, language)
- Language courses? (Non-English)
- Housing availability and situation (including breaks)
- Insurance requirements
- Unique selling points





### Pitching Partnership Proposals

"Pitching" is not a dirty word (if you do it right!)

- Research first
  - Degree programs/ compatibility
  - Existing international programs
    - Exchanges
    - In your country
    - Common partners





### Pitching Partnership Proposals

What makes your university unique

for exchange students?

- Curriculum / offerings
- Unique programs
- Language + content
- Student care / student life

Tailor your pitch to each university!











### My pitch structure

- Highlight unique characteristics
  - All in English + Japanese language
  - 100% study abroad
  - ~25% international students
  - Small and highly interactive (university/class size)
  - Rural location and community engagement
  - Guaranteed housing
- Targeted content
  - Which of their programs we would be good for
  - What we offer compared to their other programs
- Request meeting







#### Takeaways

- Student exchanges offer low-maintenance, sustainable, immersive, costeffective international experiences, but are slow to build up and require institutional buy-in and preparation.
  - It may be necessary to develop new programs to meet partners' needs
- Determine what matters to you in an exchange partner and develop a system to evaluate those elements.
- Determine (or create!) your program's unique benefit to exchange students.
   Use those strengths to pitch each potential partner according to their anticipated needs.





# Thank you for listening!

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