









Scaling Australia's flagship student industry experience program

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Derryn Belford StudyPerth, Australia

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Megha Gupta Austrade, Australia

Chair

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AUSTRALIA

SAIEP: Australia's Global Industry Experience Program for International Students

APAIE | Perth March 2024



















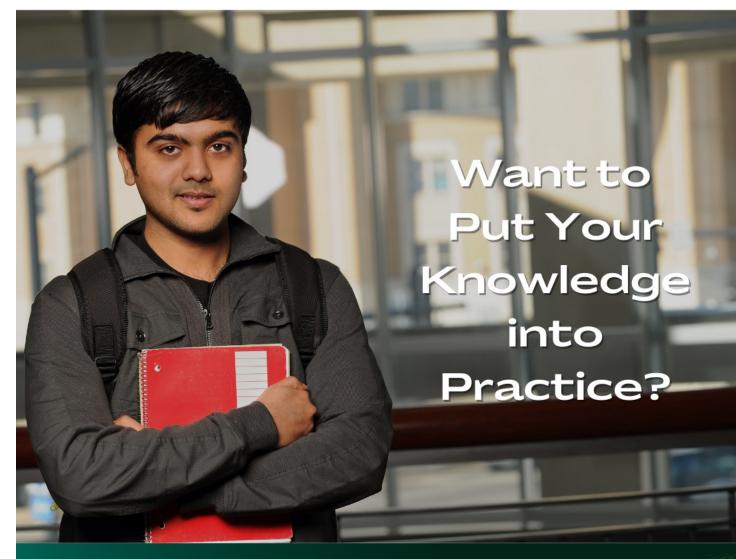
Today's agenda

- Introductions
- SAIEP background
- Program overview
 - Stakeholder perspective
 - Program design & delivery
- Results & Outcomes
- Developments & directions
- Discussion, Q&A, learnings & reflections









Register your interest for the program by emailing saiep@practera.com for Febuarary 2022.

Introductions











Megha Gupta`

Derryn Belford

Ryan Whiddett

Christy Justin

Beau Leese

Program Manager

CEO

A/D, Student Employability & Careers

Masters student, SAIEP completer

Co-Founder & CEO











SAIEP background

- International students highly value employability and industry engagement in destination market, but find it more difficult to access professional work experience and employment than domestic students
- In response, State & Territory Destination agencies implementing digitally enabled, scalable employability solutions since 2015, including with Practera
- Formation of Study Australia Partnership for national collaboration & resource sharing on international education with Austrade as lead agency
- Covid-19!!! large numbers of international students offshore disconnected from Australia as study destination, Support for international student experience.
- Study Australia Partnership engaged Practera to pilot a scalable, national, online student-industry project program

A flagship national employability program

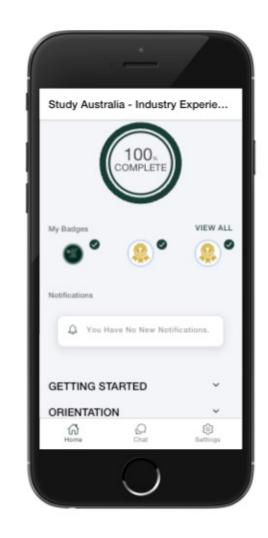


Program Objectives

- 1. Add to the authentic employability experiences available to international students studying off or on-shore
- 2. Assist in demonstrating the value of international student talent & knowledge to Australian stakeholders
- 3. Deliver an high quality, efficient and scalable work experience program
- 4. Produce marketing assets for prospective students, agents & partners

What is SAIEP?

- Short form, 2 week, 25 hour online, co-curricular industry project learning program
- National, cross-institutional virtual student teams & employer pool
- Australian Government digital certificate
- Non-exclusive focus on India & South Asia
- Delivered by Australian edtech partner Practera
- Free student places funded by Study Australia Partners (State & Territory Destination Agencies)





















Stakeholder & participant view





StudyPerth – Peak body for International Education in WA

- Funded by the State Government of Western Australia and our Members
- Governed by a Board, which includes representatives from the five WA universities,
 State Government and WAPETIA
- Our Vision Perth is recognised as the international education destination of choice, offering students a stimulating education and training experience, an enviable lifestyle in a safe location, and enhanced employment and migration opportunities.
- Our Focus
- 1. Destination marketing build awareness of Perth as a study destination
- 2. Support business relationships agents and education providers
- 3. Support students who have chosen Perth as a place to study

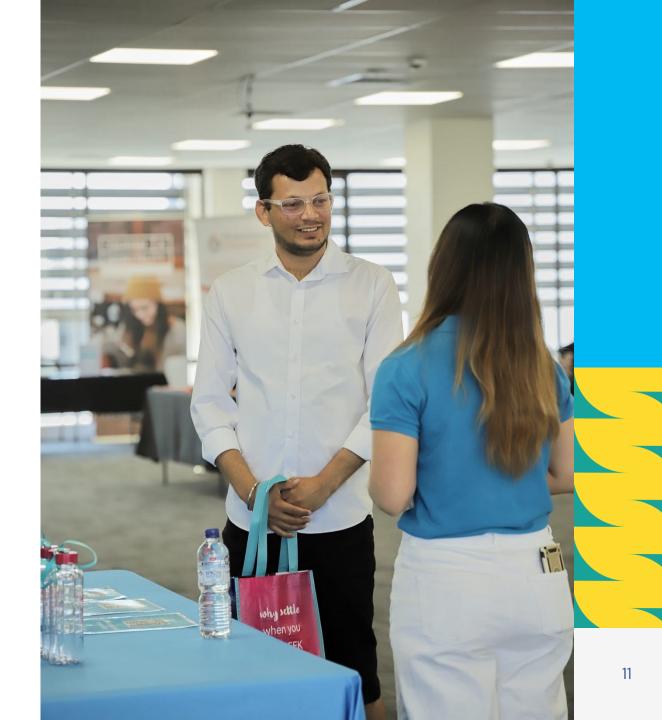




StudyPerth Careers Connect

- 1. The right visa settings.
- 2. Help students become job ready.
- 3. Bridge the gap between students/graduates and the business community.







Careers Connect for Students and Employers

Student Focused

Industry Events

- ✓ The Energy Club of WA
- ✓ CPA Australia
- ✓ Cybersecurity
- ✓ Tourism WA Jobs Connect
- ✓ JobFinder WA
- ✓ Career Fairs & Expo
- ✓ Migration Seminars

Engagement & Activities

- ✓ Alumni Profiling
- ✓ Alumni Linkedin Group
- ✓ Careers Centre Portal

Internship Opportunities

- ✓ Forage Virtual Internship
- ✓ Study Australia IndustryExperience Program (SAIEP)
- ✓ Kaplan Business School
 Internship Program

Employer Focused

Business Engagement

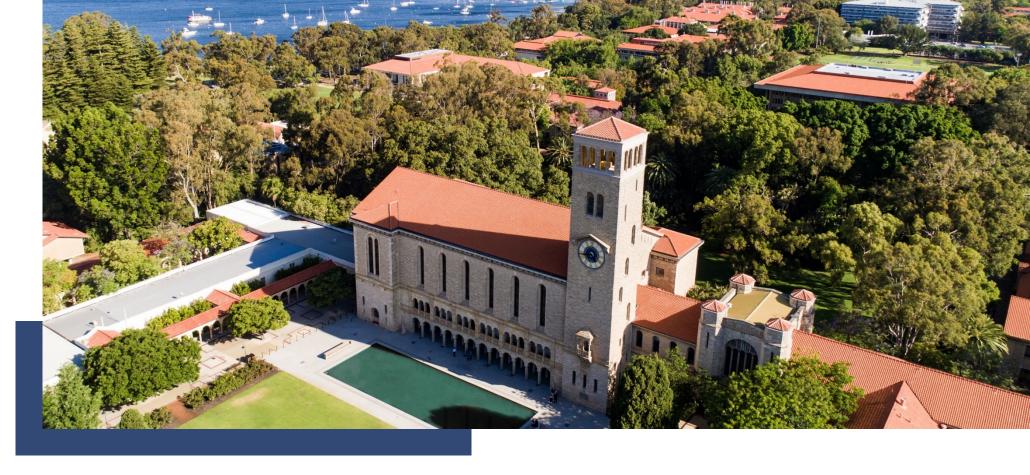
- ✓ Inter-cultural competencies
- ✓ Visa options
- ✓ Migration seminars
- ✓ Sector specific Public Works,
 Aged Cared, Public service
 commission, Public Works
- ✓ JobFinder WA SEEK

Recruitment

- ✓ Optus Stadium
- ✓ EY
- ✓ Perth Airport
- ✓ Lateral
- ✓ WA Data Science
 Innovation Hub
- ✓ Aussee Oats







The University of Western Australia Seek Wisdom





Who we are Student stats

25K+

STUDENTS

22

SCHOOLS

4K+

INTERNATIONAL STUDENTS FROM 110 COUNTRIES

19:1

STUDENT TO STAFF RATIO

135K+ GRADUATES

working in Australia and internationally. Alumni include:

Nobel Laureate Barry Marshall

Former Australian Prime Minister **Bob Hawke**

Former Chief Justice of Australia **Robert French**



Global reputation





Ranked 72nd

(QS 2 lp4) the world

MEMBER OF THE Go8

Australia's best research-intensive universities

#1 FOR GRADUATE in WELLOWABILITY

(QS GRADUATE EMPLOYABILITY RANKING 2022)

FIVE-STAR for **RATING** quality

(GOOD UNIVERSITIES GUIDE 2021)

ACCESS TO GLOBAL

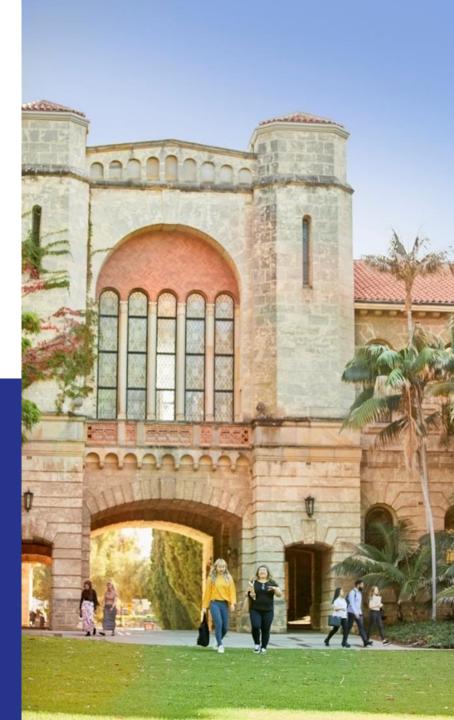
Mo@@NINE@TIQNSal industry

partnerships

STUDENT EXPERIENCE

79.5% positive overall learning experience

(QILT STUDENT EXPERIENCE SURVEY 2021)







UWA and **SAIEP**

1 of 86 institutions 191 students to date (10th highest) Strategic focus for top employability Supports service of international students Targets for 30% growing to 80% experiential learning





Christy Justin







Program delivery



Study Australia Industry Experience Program

Register your students for cohorts starting in February 2022

Connect with Practera by emailing saiep@practera.com

• >80% Program

Delivery to budget

completion

Practera platform & program

• >3 State & Territory Study Bodies

• >100 'client' organisations

• >10 Tertiary institutions from >3 states

• >1000 students from diverse disciplines

• >40% of students from target market(s)

management

Activities Outputs Outcomes Impact Resources Project deliverables & Enhances Australia's Virtual workshops & Adds meaningfully to the Study Australia Partners Governance & online content presentations positioning as an authentic employability Marketing support experiences available to employability Student collaboration New professional & personal A significant proportion of Australian destination of choice international students and project work networks State & Territory IET agencies and Higher particularly offshore for international Education institutions to participate in Student / Client Student skill & competency students in target Businesses and funding student places feedback & reflection markets improvements organisations relevant to cycles Businesses & Organisations relevant to the bilateral relationship Improves rates of Digital certificate accrediting the bilateral relationship seeking to Program management, completion are supported and international student engage diverse student talent and get monitoring & efficient accelerated attraction & retention value add project work done Marketing outputs intervention Improved rates of Assist in demonstrating testimonials, videos, images Higher Education Institutions & educators the value of international international student Platform support & case studies seeking to provide virtual WIL experience student talent & employability and In market and industry for students knowledge to Australian employment promotion through available stakeholders including Students opting in to develop global skills **Enhances Australian** SAP channels incl. Government, employers and experience

Employability Hub, MIP

• >80% Student & 75% Client

• >80% students enhanced

willingness to recommend

professional & personal networks

employability perceptions

• Improvement in Australian

trade & diplomacy

capacity

• Improvement in

share of market*

in market*

and domestic students

• # Marketing impressions,

media & case studies

• >60% of clients improved

· Improvement in student

employability skills

business decision making

^{*} Lag indicators which require longer, larger scale program

Student & Industry project experience



Industry client



Student **Project Team**



Program Management

Student 'Nano' Project (2 weeks, 25 hours)

Export

Business strategy

Bilateral relationship

> Social impact

Project Brief

Program orientation

Draft findings

Final report & presentation

Reflection & badging

E-learning, templates & webinars

Mentor & Client feedback

Platform program monitoring, management & analytics

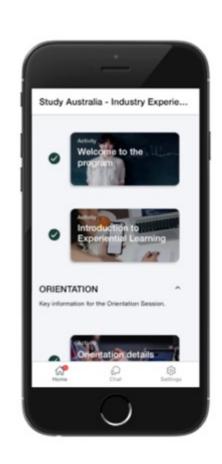
Global Skills Framework



AUSTRALIA

Practera platform drives the experience







Robust learning design

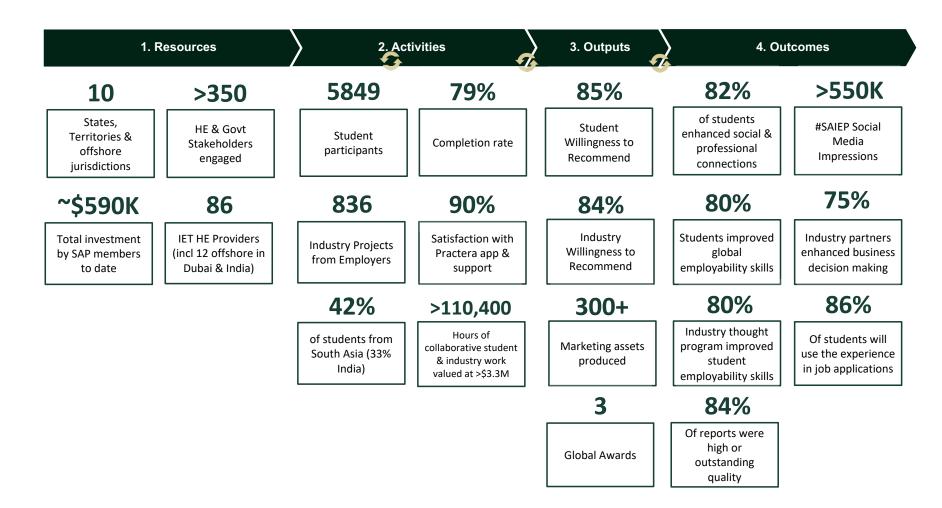
SAIEP App

Time saving analytics

Program Outcomes & Results



SAIEP has met or exceeded all its program objectives



Impact

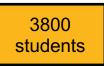
- Enhances Australia's positioning as an employability destination of choice for international students in target markets
- Improves rates of international student attraction & retention
- Improved rates of international student employability and employment
- Enhances Australian trade
 & diplomacy capacity
- Improvement in employability perceptions in market*
- Improvement in Australian share of market*

^{*} Lag indicators which require longer, larger scale program

86 Institutional participants, 10 jurisdictions









































































































86 Institutional participants, 10 jurisdictions







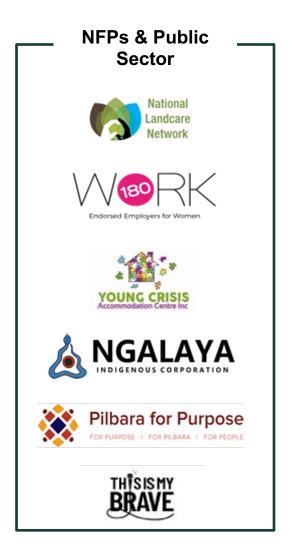


>836 business clients recruited & projects completed

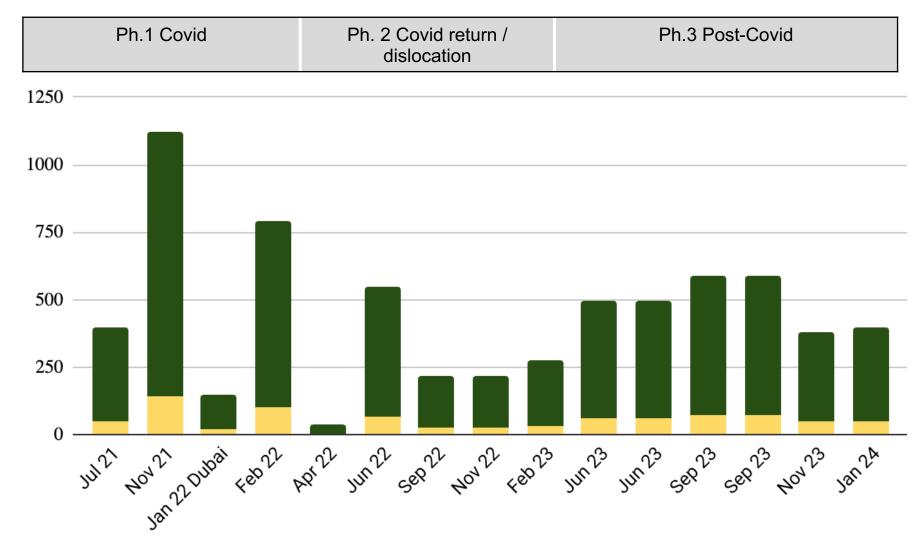






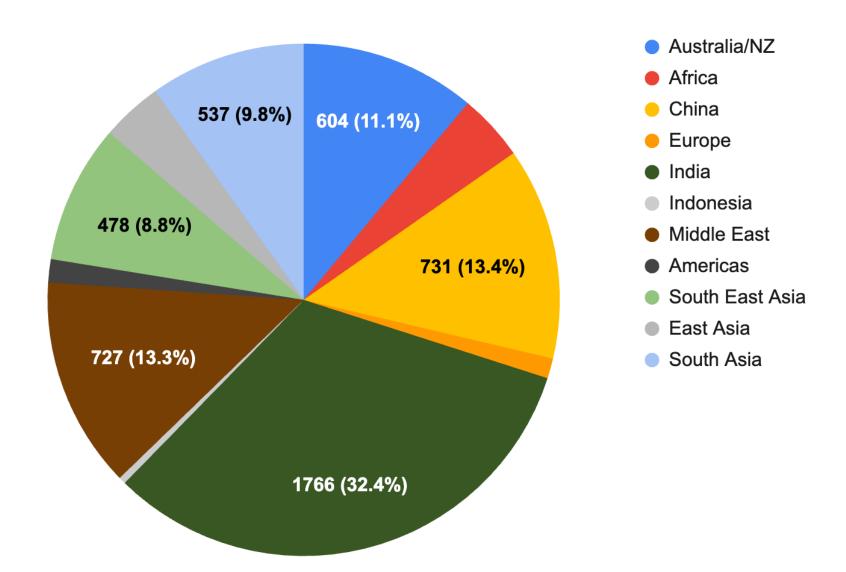


6685 student & employer participants to date

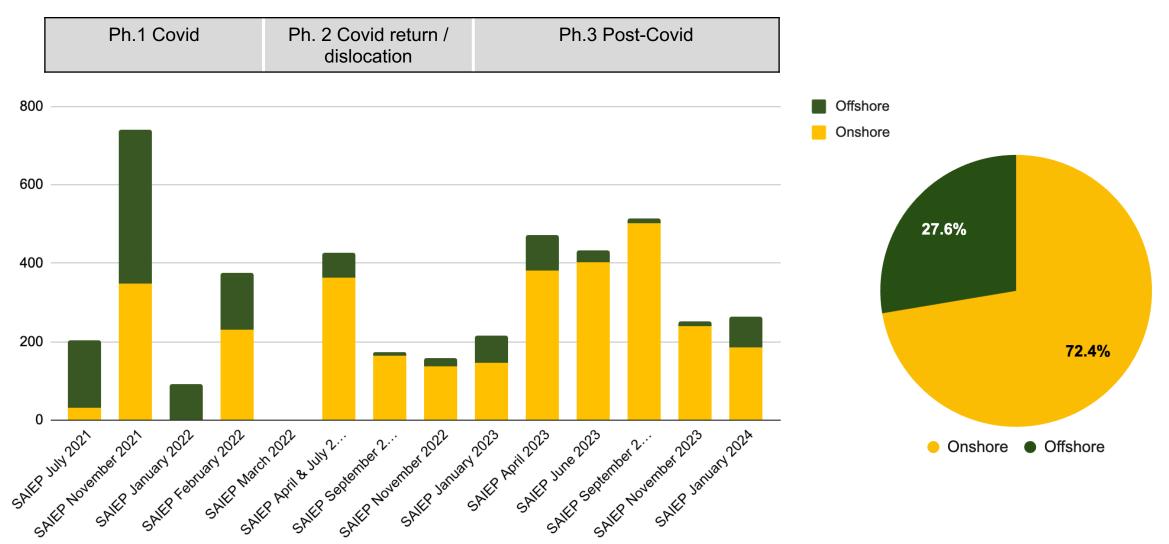


N= 5849 students 836 employers

42% of SAIEP students were from South Asia

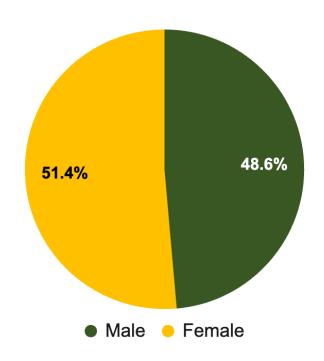


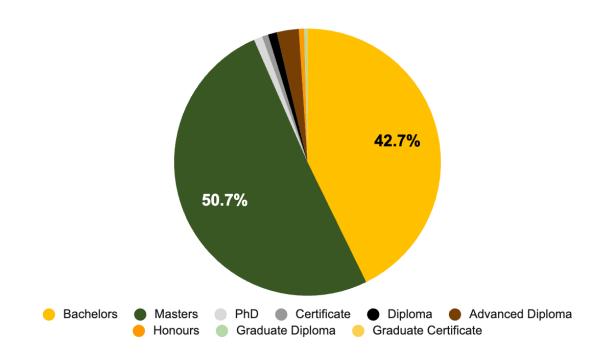
Program shifted from primarily offshore in phase 1 to 72% onshore overall



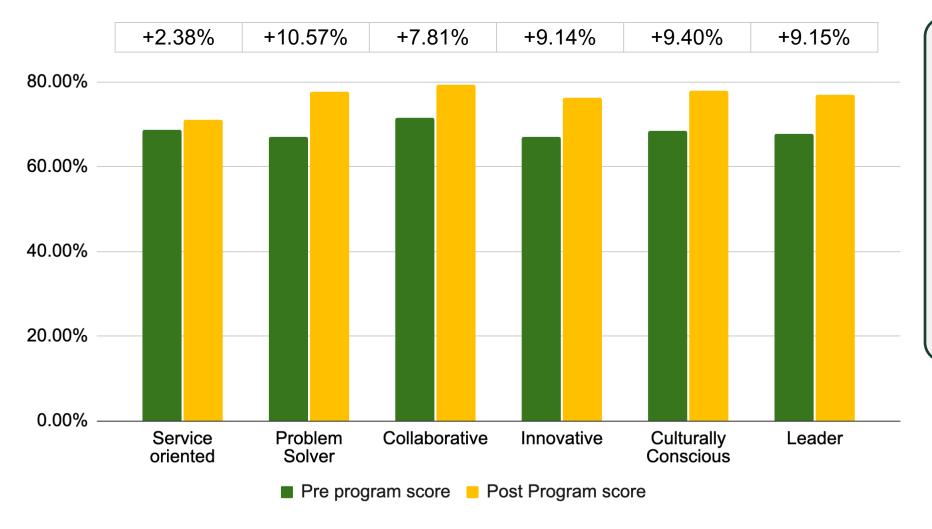
51.4% female & 54% postgraduate

Gender — Level of Study — —





SAIEP demonstrated success in student employability skills development



- Students were provided a WEF21C based 'Global Skills' framework to reflect on individually and provide peer feedback against skills important to employers
- The program developed student skills across all 'Global Skill' dimensions
- Problem solving, cultural consciousness and leadership were the skill areas demonstrating the most improvement

N = 1532 unique student respondents and 15798 datapoints from 38 institutions and 7 SAIEP cohorts

Marketing outputs & outcomes

>300



custom marketing assets

>15,000



webpage views



GOLD WINNER

Study Australia Industry Experience Program (SAIEP)



Winner International
Education Innovation of
the Year 2022

>10,000



social interactions

>550,000



#SAIEP impressions



300+ custom marketing assets











SAIEP creates tangible & positive student + business + HE Provider engagement stories

Project Case Studies



Company: Infosys
Industry Sector: Digital Services
Location: Bangalore, India / Sydney, NSW

Infosys Limited is one of the world's leading multinational information technology companies headquartered in Bangalore, India. Infosys provides business consulting, information technology and outsourcing services. Infosys's Marketing team in India asked the student team to undertake research into Australian Corporate-Academic engagement:



Client feedback: 'We are willing to recommend the program as 10/10. We had a very good time with the participants and got very mature work presented by them. The program seems very well organised and easy to navigate through. We really liked how structured it was and how the students, despite their diverse backgrounds, worked together like mature professionals to deliver solid outcomes in just 2 weeks. Lastly, the ease of access of the Practera platform and the well-planned program really helps us with our work.'

- Toai Chowdhury, Marketing Manager, Infosys

Student Project Team Participant:

For me SAIEP has been a great way to gain industry exposure and partner up with reputable companies like Infosys. This learning experience has enabled me to hone my skills related to research, technical analysis, and report-making. Also collaboration with my teammates having diverse backgrounds. It's a good stepping stone to the jobs marketplace.'



Preethi Koshy, India, Onshore Masters of Applied Finance, University of Wollongong Rated SAIEP 8/10







Company: Australia India Business Council Ltd (AIBC)

Industry Sector: Corporate
International market focus: India
Location: National (Australia)

Research focus: Global Trade Accelerator

AIBC is an NFP national membership organisation involved in policy and advocacy to promote and enhance the bilateral Australia-India business and trade relationship.. They asked the student team to undertake an analysis of the Indian market for Australian wine producers.



Client feedback: This report shows that the students listened to feedback and improved the report form the draft stage.' - Con Livissianis, Director National Treasurer and Company Secretary, Australia India Business Council Ltd

Rated SAIEP 10/10

Student Project Team Participant (Team 65):



- Nithin Sathyasheelan, University of Wollongong



Project Case Studies



Company: Novatti (ASX:NOV)
Industry Sector: Corporate

Location: VIC

Research focus: Sustainable Impact



Novatti enables businesses to pay and be paid, from any device, anywhere. They asked the student team to ensure that Novatti have the right culture, benefits and attraction strategies to find the best talent



Client feedback: 'Thank you team for your report.'
Your outlined areas of opportunity and actions in the summary provide great recommendations as to what we may wish to implement. Thank you for spending the time to get to know Novatti better, taking on the feedback from your draft report, listening and improving. These are skills which we would encourage you all to hold onto as you enter the workforce - get to know your business, listen to feedback, adapt based on the feedback and improve! Kudos' - Abbey Gladysz, Human Resources Manager, Novatti

Rated SAIEP 10/10

Student Project Team Participant (Team 107):

These were very productive and creative 2 weeks to be engaged in summer breaks. It gave me a lot of exposure to how things work in a real-world work environment and what clients expect to be delivered.' - Harsh Agrawal, RMIT



100+ #SAIEP Student heroes





Study Australia Industry Experience Program

STUDY



For me, SAIEP has been a great way to gain industry exposure and partner up with reputable companies like Infosys. This learning experience has enabled me to hone my skills related to research, technical analysis, and report-making. Also collaboration with my teammates having diverse backgrounds. It's a good stepping stone to the jobs marketplace.

Preethi Koshy

Masters of Applied Finance
University of Wollongong



Study Australia Industry

Experience Program

This program provided me the opportunity to apply my knowledge towards the task and also helped me enhance my global skills. I learnt to work effectively in a team

to our client. Also working with an

as it was a great experience.

Daina George, India, Offshore

Bachelors of Information Technology

and solve problems to provide best service

international team was challenging as well

UNIVERSITY OF CANBERRA

Practera







>550K positive social media impressions



Catherine Gallagher - 1st

Senior Trade and Investment Commissioner and General Manager - South ...

In July, Australian Trade and Investment Commission (Austrade) in partnership with state and territory study destination agencies launched the #StudyAustralia Industry Experience Program (SAIEP), delivered by Practera.

Offshore student visa holders were placed into small industry project teams with other international and Australian #students. These student teams then worked together directly with 26 employers across #Australia and #India on short industry projects. 87 per cent of the respondent business participants were willing to recommend the program to their networks and also deemed the student teams' business insights to be of high quality.

Download the full report below or here: http://ow.ly/P0yA50G7sKj

#StudyAustralia #AIBX #employability





It was a wonderful journey to get involved in Study Australia Student Industry Experience Project (SAIEP) 2021 over the last two weeks. The program connected me to other university students in Australia and provide solution to real-life client challenges. It helped me to move one step further, learn new skills both academically and professionally. Thanks to the University of Sydney, Architecture, Design and Planning - University of Sydney, Study NSW and Practera for providing such an amazing opportunity to connect, reflect and add on to the employability skills.

Thanks to our client Louise Teo for the brief and constructive feedback throughout the program. I have had the most rewarding experience of being

#SAIEP #practera #studyaustralia #universityofsydney #austrade #australiangovernment #studyNSW #studyperth #studymelbourne #studytasmania #southaustralia





Varun Lakhwani · 2nd Problem Solver | Data Enthusiast | Studying Master of Business Analytic...

Glad to share with all of you that I've successfully completed the Study Australia Industry Experience Program (SAIEP) offered by Practera, I was teamed up with Radhika Budakoti, Muhil Arul Jyothi, Chirag Parmar, Mosammat Mehrin Hoque, and Muhammad Abbas; students across various Australian universities to work on a client project. We carried out market research, competitor analysis, and identified opportunities for growth for AlphalMM Agency. The final deliverable was a report, majorly outlining the recommendations that would help the organisation attract more customers.

Through this two-week experiential learning program, I improved my leadership, innovation, and collaboration skills - few of the crucial global skills that one needs to possess in today's world. The extensive learning modules on the Practera platform also focused on project management, tackling difficult situations, and the art of giving & receiving feedback.

Thank you Zoe de Reus for the wonderful orientation, Dr Theresa Teo for your guidance, and The University of Western Australia for providing this unique opportunity. Not to forget, my awesome group members for your contribution; it was great getting to know all of you.

P.S. I received some really insightful comments as part of the peer feedback evaluation, which I've attached below.

#SAIEP #Practera #UWA #Austrade #StudyAustralia StudyPerth, Australia



I would like to share my achievement in Study Australia Industry Experience Program #saiep 2021 hosted by Practera on behalf of #StudyAustralia, the Australian Government.

Practera organised a 2-weeks real-world industry project to nominated international students across Australia.

Throughout the program I played the role of business consultant to Tivoli, Social Enterprise Limited based in Queensland representing Victoria University. I was accompanied by my hardworking team members JEFFIN GEORGE JOSEPH Sirijuntra (Hannah) Sainumkheaw Karina Tai & Prema Shukla from different universities across Australia and with great expertise in project management, report preparation and analysis.

I want to thank Justine Warne for organising and conducting an insightful project that provides real-time work exposure.

A big thanks to Fred Muys, our mentor and Executive Director from Tivoli Social Enterprise Limited for providing us insight data regarding their social media usage.

I earned a great experience and it helped to gain more industrial and analytical

#salep #victoriauniversity #practera #vu #studymelbourne #studyNSW #st udyadelaide #studyperth #victoria #studytasmania #studycanberra Faustraliangovernment #studyaustralia

Study Australia Industry Experience Program

Certificate of Completion - December 2021













Experience Programme conducted by Practera It was a very exciting two weeks that I got to do a project based on Social Media Marketing Strategies for a client based in Adelaide At the end of the two weeks I was able to gain lot of experience and also I picked up a lot of skills that would help me stand out.

I would like to express my gratitude to Practera and Swinburne University for giving me this opportunity to participate in this project. #Swinburne #SAIEP #Austrade #StudyAustralia #Practera

@StudyMelbourne @StudyNSW @StudyAdelaide@StudyPerth@StudyTasmar

@StudyCanberra



Study Australia Industry Experience Program

Certificate of Completion - December 2021

Hewa Katupothage Kalani Nuwanga



Shreva Agarwala - 2nd

chelor of Science (Advanced) (Bioinformatics)

government grants to fund their mental health and social charities.

Through this program, I was able to use my skills and gain a deeper

Adelaide and StudyAdelaide for this amazing virtual internship-like

understanding of the real-life application of business operations.

Study Australia Industry Experience Program - Nov 2021.

Over the last two weeks, I got this incredible opportunity to be a part of the

I, along with 4 other students from different Australian universities, acted as

business consultants for an Australian non-profit organization that required









T enthusiast | people-person | UC student ambassodo

Over the last two weeks I got an opportunity to participate in Study Australia - Industry Experience Projects(SAIEP) - Nov 2021 (Super Nano) hosted by Practera. This program connected me with four other University students across Australia, together we engaged in consulting, analysing, and researching for Banksia Gardens Community Services helping them to find more potential and stable funders.

This program provided me the opportunity to apply my knowledge towards the task and also helped me enhance my global skills. I learnt to work effectively in a team and solve problems to provide best service to our client. Also working with an international team was challenging as well as it was a great experience.

I would like to thank my teammates Fathima Nooriya Nizyi Farin. Rashita Bijarnia, Vicky Wilson Kandamkulathy and NIK NOR MULIANA BINTI NIK MAT who worked hard and helped each other over the last two weeks, I would like to thank our client Gina Dougall for the brief and feedback throughout the program. We hope that we gave you what you were looking forward and wish that Banksia Gardens Community Services achieve new heights of success in

At last, a big thanks to University of Canberra and Practera for the platform

@StudyCanberra #universityofcanberra #SAIFP #studyaustralia #practera #students #experientiallearning





tudy Australia Industry Experience Program

Certificate of Completion - December 2021













A massive thanks to Practera for the entire program, and to the University of

Presented to: Daina Susan George









Potential Directions

- Program continues with Federal & State Funding
- How to scale?
 - Direct institutional funding
 - Corporate sponsorship
 - Offshore partner funding
- Your ideas?

SAIEP Dubai – demonstrating ability to target different regions in support of trade agendas









- 3 Australian TNE Universities
- 130 students
- 56% from ME, 30% India, 8% Africa
- 13 Australian & UAE Businesses
- 93% student satisfaction
- 98% student satisfaction

'There were some really good recommendations that had not yet been considered so the student report will be implemented in full to improve the business of PayEd in the region.'

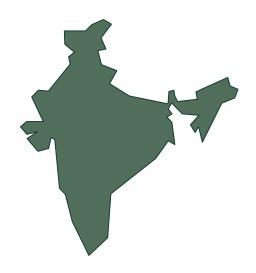




'We connected, bonded, worked together, and were able to really impress our client, so I am walking out of this feeling highly accomplished. I want all my friends and peers to know how that feels!' - Wajiha Khan, Curtin University



Engagement with in-market partners in India has been piloted and offer scope to develop with future students / source institutions





















Thankyou Q&A

https://www.studyaustralia.gov.au/english/work/stud y-australia-industry-experience-program-

Key learnings

- Clarity of objectives & rigorous performance monitoring
- A collaborative approach Study Australia Partners
- Long term commitment
- Public-Private Partnership
- Delivering authentic experiential learning at high quality through technology
- Ability to sub-brand, adapt and customize to meet evolving needs and needs of stakeholders
- Maintaining quality with scale and diversity of provider types

Additional UWA testimonials



"This was a wonderful experience to work with real clients, at the ease of working from home. We were given many supporting documents and resources for working on this project from both the Practera platform and the team."

Christy Justin, University of Western Australia, Rated SAIEP 10/10



"This program gave me an opportunity to experience a more interdisciplinary approach to tackling issues. I felt as though I was a bit underprepared and very overwhelmed at the start, but as we went on I started to get the hang of it. Collaboration truly is one of the best ways to improve, particularly in a field you are new to. Beyond these technical and soft skills that I've improved upon, I believe this venture into a new discipline has opened up a multitude of employability opportunities!"

- Aadhi Ramkumar, University of Western Australia, Master of Biological Science Rated SAIEP 10/10



"I improved my leadership, innovation, and collaboration skills - few of the crucial global skills that one needs to possess in today's world. The extensive learning modules on the Practera platform also focused on project management, tackling difficult situations, and the art of giving & receiving feedback."

Varun Lakhwani, India Offshore Master of Business Analytics, University of Western Australia



'My experience was wonderful, I gained so much, especially the new skills of developing a market analysis report for a real-world client. The insights I have received have greatly benefitted my understanding and further motivation. I am so glad I decided to register for this program, HIGHLY RECOMMENDED!'

Ananya Rao, University of Western Australia, Bachelor of Science (Psych), Rated SAIEP 10/10





